

## EAPH conference 2019, Oslo 20th – 21st May

### The Doctor, The Patient and The Workplace – Interactions between Quality of Care, Professional Satisfaction and Organisations

#### TOPICS

The conference will focus on interactions between quality of care, professional satisfaction and organizations, such as:

**No 1. Medical education – care quality and doctors' health:** Coping with work-life balance and delivery of good quality care.

**No 2. Medical practice and patient care:** The doctors' role in organizations; the impact of this on themselves and patients.

**No 3. Professional needs and doctors' care:** The balance between professional and personal needs in relation to quality of care in a changing healthcare system.

**No 4. Other topics:** Including, but not restricted to: Artificial intelligence – different aspects, challenges and benefits of technology in the interactions between quality of care, professional fulfilment and organizations

**Program – may be subject to changes:**

**Sunday 19th of May: 18:00 – 20:00: Registration – Upload of presentations and poster assembly** (*Registration desk / Service center, [Thon Hotel Opera](#)*)

Monday 20th	ROOM 1 (80-220 pers) "Flaggsalen"	ROOM 2 (24 pers) "Kammeret"	ROOM 3 (24 pers) "Kvinten 2"	ROOM 4 (30 pers) "Figaro"
08:30	<b>Registration - continued</b>			
09:00	Welcome to the 7th EAPH conference: <b>Karin Isaksson Rø</b> , director, LEFO – Institute for Studies of the Medical Profession Official welcome: <b>Marit Hermansen</b> , president, Norwegian Medical Association			
09:15	<b>Opening lecture – Key note speaker Edvin Schei, MD, PhD: "Doctoring as leadership - practical wisdom in medical relations"</b>			
10:10 <i>Parallell oral sessions</i>	<p><b>No 3: Professional needs and doctors' care</b> <i>Chair: Karin Isaksson Rø</i></p> <p>3. Fighting fit - national cross-sectional study on presenteeism and wellbeing in hospital doctors in Ireland <b>Lucia Prihodova</b>, Ireland</p> <p>10. Empowering physician to improve mental work environment <b>Sofie Hjortø</b>, Denmark</p> <p>15. Health of health professionals – ReMed: the support network for physicians Accompanying research in Switzerland <b>Peter Christen</b>, Switzerland</p> <p>2. Precision Initiatives: Empowering Learners, Increasing Ownership through Personalization of Learning, Assessments and Leadership Development Programs, Enabled Using Digital Technology <b>Khurram Jahangir</b>, Canada</p>	<p><b>No 1: Medical education – care quality and doctors' health</b> <i>Chair: Berit Bringedal</i></p> <p>8. Feeling well is not enough: How open minded medical students really are? <b>Vicky Spatoula</b>, Greece</p> <p>24. Does burnout affect clinical reasoning? An observational study among residents in general practice <b>Philippe Guillou</b>, France</p> <p>36. Treating resident physicians with mental disorders and/or addictive behaviors: the Galatea Clinic experience (1998-2018) <b>Maria Dolores Braquehais</b>, Spain</p> <p>37. Increasing risk of poor mental health among resident doctors along residency in Catalonia, a longitudinal study 2013-2017 <b>Anna Mitjans</b>, Spain</p>	<p><b>No 2: Medical practice and patient care</b> <i>Chair: Fredrik Bååthe</i></p> <p>19. Referral of Patients with Cancer to Palliative Care: Experiences of Swedish Physicians <b>Karin Adolfsson</b>, Sweden</p> <p>20. Physician Health Programs and Malpractice Claims: Reducing Risk through Monitoring <b>Elizabeth Brooks</b>, Colorado, US</p> <p>39. A Prototype of the Surgical Hazardous Attitudes Reflection Profile (SHARP) Instrument <b>Kirsten Dabekaussen / Renée A. Scheepers</b>, Netherlands</p> <p>52. Complex cases shared management from therapeutic and regulatory perspective. 20 year experience of shared responsibility. <b>Gustavo Tolchinisky</b>, Spain</p>	<p><b>No 4: Other topics</b> <i>Chair: Reidar Tyssen</i></p> <p>1. SafeSpaceHealth App: An anonymous and unfiltered digital safe space for healthcare and allied health providers to connect, share, support and enhance their professional fulfilment <b>Khurram Jahangir</b>, Canada</p> <p>14. The future coverage and recruitment of doctors in family medicine in primary care in Denmark - seen from the junior doctors' point of view <b>Kim Agerholm Brogaard</b>, Denmark</p> <p>32. Stress at work raises the risk of health problems among doctors: A UK cross-sectional study <b>Asta Medisauskaite</b>, UK</p> <p>82. The 21st Century Physician - Empowered Physicians in the Digital Health Era <b>Zsuzsa Györffy</b>, Hungary</p>
11:35	<b>POSTERS – coffee break</b>			

	<b>ROOM 1 (80-220 pers) "Flaggsalen"</b>	<b>ROOM 2 (24 pers) "Kammeret"</b>	<b>ROOM 3 (24 pers) "Kvinten 2"</b>	<b>ROOM 4 (30 pers) "Figaro"</b>
12:05 <i>Parallell workshops</i>	<b>No 3: Professional needs and doctors' care</b>  54. Designing a healthy workplace <b>Anthony Montgomery</b> , Greece	<b>No 4: Other topics</b>  33. "Working stress": exploring staff wellbeing through the medium of a board game <b>Asta Medisauskaite / Lucy Warner</b> , UK	<b>No 3: Professional needs and doctors' care</b>  17. An evidence based check-up for docs in an Amsterdam university hospital: how to implement a health surveillance program for hospital physicians using occupational health <b>Hans Rode</b> , Netherlands	<b>No 2: Medical practice and patient care</b>  21. Designing an Appropriate Evaluation Tool in Understand Organizational Impact on Physician Health <b>Elizabeth Brooks</b> , Colorado, US
13:00	<i>Lunch</i>			
14:00 <i>Parallell oral Sessions</i>	<b>No 2: Medical practice and patient care</b> <i>Chair: Tom Rapanakis</i>  72. Facing emotionally challenging interactions with patients: emotion transfer and its association with well-being in health-care providers <b>Sonja Weilenmann</b> , Switzerland  78. How do hospital doctors experience the interactions between professional fulfillment, organization and quality of care? A qualitative study <b>Fredrik Bååthe</b> , Norway  79. Realistic Medicine: Reconnecting Doctors with their purpose <b>Helen Mackie / Lauren Glen</b> , UK  53. How do clinical leaders think about leadership? <b>Anthony Montgomery</b> , Greece  80. To screen or not to screen - Norwegian doctors' recommendations to their patients <b>Berit Bringedal</b> , Norway	<b>No 1: Medical education – care quality and doctors' health</b> <i>Chair: Friedrich Wurst</i>  81. Why don't Norwegian doctors choose general practice? A study based on cross-sectional survey in 2016/2017 <b>Cecilie Normann Birkeli</b> , Norway  41. Development and pilot of a well-being program for hospital-based physicians <b>Maarten Debets</b> , Netherlands  43. In our Own Words; UK doctors talking about our own mental health <b>Louise Freeman / Angelika Luerhs</b> , UK  47. "A tale of doctor's empathy and waiting rooms" – Quantitative research in a Paris district <b>Patricia Pame / Jean-Marc Josset</b> , France  50. Self-health promotion and prevention by general practitioner: comparisons with general population <b>Anne-Laure Lenoir</b> , Belgium	<b>No 3: Professional needs and doctors' care</b> <i>Chair: Thomas Kitchen</i>  13. A Danish national review of the working environment and work-life-balance for junior doctors becoming specialist in family medicine <b>Kim Agerholm Brogaard</b> , Denmark  46. Invisible pain – a doctors' journey through the many facets of health <b>Catriona Herron</b> , Ireland  56. Organization of work and physicians' health. Boarding methodology in a public hospital in Argentina <b>Hector Alberto Nieto</b> , Argentina  60. A Systematic Review of the Impact of Mindfulness-Based Interventions on Physicians' Well-being and Performance <b>Renée A. Scheepers</b> , Netherlands  75. Long-term mental health effects of mindfulness training: A 4-year follow-up of an RCT in medical and psychology students <b>Reidar Tyssen</b> , Norway	<b>No 3: Professional needs and doctors' care</b> <i>Chair: Pilar Lusilla</i>  4. Impact of Mantra Meditation Personal and Workplace Wellbeing of Emergency Department Staff in Ireland: Mixed methods study <b>Lucia Prihodova</b> , Ireland  7. A decade of delivering care to doctors <b>Clare Gerada</b> , UK  26. Psychotherapy in physicians with addictions: the Galatea Clinic intervention program <b>Christo Manuel Cruz Alonso</b> , Spain  31. Exploring the potential of peer group reflection: physicians' experiences with guided reflection on their professional performance <b>Elisa Bindels</b> , Netherlands  57. Out of hours workload among Norwegian GPs <b>Ingrid Keilegavlen Rebnord</b> ; Norway
15:30	<b>POSTERS – coffee break</b>			
15:50-16:45 <i>Parallell workshops</i>	<b>No 3. Professional needs and doctors' care</b>  74. A "Baker's Dozen" – a performance enhancing self-skill set <b>Mark Stacey / Thomas Kitchen</b> , UK	<b>No 3. Professional needs and doctors' care</b>  22. Balancing the needs of the individual and the team: implications for professional behaviour <b>Megan Joffe</b> , UK	<b>No 2. Medical practice and patient care</b>  18. How the break the conspiracy of silence among possible impaired physicians; an peer intervention strategy to help your fellow physician <b>Hans Rode</b> , Netherlands	<b>No 3. Professional needs and doctors' care</b>  42. Doctors' Professional Performance in Turbulent Times: Exploring Performance Evidence, Needs and Counterproductive Forces <b>Kiki Lombarts</b> , Netherlands
17:30	<i>Departure – The Harbour Promenade from Bjørvika to Oslo City Hall</i>			
18:00 – 19:30	<i>Reception at the <a href="#">Oslo City Hall</a> with a guided art tour (Additional booking necessary, free of charge)</i>			
20:30	<i>Dinner at <a href="#">Restaurant Lofoten</a> (Additional booking necessary)</i>			

<b>Tuesday 21st</b>	<b>ROOM 1 (80-220 pers) "Flaggsalen"</b>	<b>ROOM 2 (24 pers) "Kammeret"</b>	<b>ROOM 3 (24 pers) "Kvinten 2"</b>	<b>ROOM 4 (30 pers) "Figaro"</b>
08:30-09:25 <i>Parallell workshops</i>	<b>No 1: Medical education – care quality and doctors' health</b>  51. "The Valued and Appreciated (V&A) Group" - An Innovative Peer Support Reflective Practice Model for Physician Wellbeing utilising Medical Humanities and Arts for Health <b>Linda Miller, UK</b>	<b>No 4: Other topics</b>  62. Virtual Support Forum for Doctors:Managing transitions – finding balance – a highly interactive online course offering a safe space to share experiences and develop strategies to deal with change <b>Kathleen Sullivan, UK</b>	<b>No 1: Medical education – care quality and doctors' health</b>  70. The relationship between body fluid exposure, shift pattern and time of accident <b>Ali Hashtroudi, UK</b>	<b>No 3: Professional needs and doctors' care</b>  73. The Commission on Mental Health and Wellbeing of NHS Staff and Learners Report: Leading change <b>Katie Knight, UK</b>
09:30 <i>Parallell oral Sessions</i>	<b>No 1: Medical education – care quality and doctors' health</b> <i>Chair: Maria Dolores Braquehais</i>  71. Factors associated with intention to leave medical school among Norwegian medical students <b>Inger Heimdal, Norway</b>  48. Wrestling with the medical self – Highlighting key factors in medical education towards enablement in doctors health <b>Margaret Kay, Australia</b>  49. Strengthening wellbeing in medical education; What works? Consequences, intentional and unintentional <b>Thomas Kitchen, UK</b>  76. Increase of mental distress among female medical students in a 20-year span: findings from two Norwegian faculties <b>Reidar Tyssen, Norway</b>	<b>No 3: Professional needs and doctors' care</b> <i>Chair: Gustavo Tolchinisky</i>  5. No one wants to "rock the boat". Workplace incivility and barriers to change in radiology in Ireland – mixed methods national study of trainee and consultant radiologists <b>Lucia Prihodova, Ireland</b>  23. Doctors and their defences <b>Clare Gerada, UK</b>  61. Health care utilisation of general practitioners – a qualitative study <b>Sven Schulz, Germany</b>	<b>No 3: Professional needs and doctors' care</b> <i>Chair: Anna Mitjans</i>  63. A Qualitative Study on the Surgeon Experience During the Treatment of Prosthetic Joint Infections <b>Karin Svensson, Sweden</b>  67. Politicians wish for greater patient empowerment – how physicians respond? <b>Kathinka Meirik, Norway</b>  25. Health and Self-Care for Health Professionals <b>Andrew Tresidder, UK</b>	<b>No 1: Medical education – care quality and doctors' health</b> <i>Chair: Tom Rapanakis</i>  40. Work-Related Stress (WRS) and physician: scientific literature review and critical analysis of results <b>Hector Alberto Nieto, Argentina &amp; Simone De Sio, Italy</b>  55. Autistic Doctors – Not an Oxymoron <b>Shirley Moore, UK</b>  66. Supporting Junior Doctor Wellbeing <b>Jaimee Wylam, UK</b>  9. Does Empathy Change During Undergraduate Medical Education? – A Meta-Analysis <b>Vicky Spatoula, Greece</b>
10:45	<b>POSTERS – coffee break – hotel check out</b>			
11:30	<b>Plenary lecture – Key note speaker Stein Knardahl, MD, PhD: "Motivation, health and human capital - how do work factors contribute?"</b>			
12:15	Best poster Award - Conclusions and closing – <b>Karin Isaksson Rø</b> General EAPH Assembly – <b>EAPH Officers: Pilar Lusilla / Friedrich Wurst</b>			
13:00	<i>Lunch</i>			

## **POSTERS:**

11. Onboarding – increasing the quality of the introduction

**Sofie Hjortø**, Denmark

12. Time 'n' Clock

**Sofie Hjortø**, Denmark

16. Health of health professionals – ReMed: the support network for physicians Accompanying research in Switzerland

**Peter Christen**, Switzerland

27. When the glass is half full: Increasing professional recognition in physicians

**Paraskevi Angelopoulou**, Greece

28. Disruptive behaviors in caregivers on technical platforms in France

**Segolene Arzalier-Daret**, France

29. The Observatory of suffering at work: assessment at one year after its implementation in French public hospitals

**Segolene Arzalier-Daret**, France

34. Weathering the storms, again, again and again

**Jan Birtle**, UK

35. Linking doctor's work-life balance and care quality: why is it such a challenge in the case of Frenchfamily doctors? A sociological eye on an inherited model and some adverse representations

**Geraldine Bloy**, France

38. Dignity in clinical training environments: the role of the SOS (Sanitary protection On Site) box

**Josie Cheetham**, UK

45. Burnout in European Junior Doctors – a review of burnout data from ten countries

**Ellen McCourt**, Belgium

58. What interests to do clinicians maintain outside of medicine?

**D. Barry**, UK

64. Investigating social support of Hungarian medical students, as a protective factor against burn-out

**Zsuzsanna Szél**, Hungary

77. A preliminary case study of organizational development in a physician health organization (Doctors4Doctors)

**Mattias Rommens**, Belgium